BARBRA SCHLIFER COMMEMORATIVE CLINIC

489 College St., Suite 503
Toronto, ON M6G 1A5
Executive Director: Amanda Dale
President: Carole Dagher

Website: www.schliferclinic.com
Charitable Reg. #: 11879 9162 RR0001

Sector: Women's Organizations
Operating Charity

About Barbra Schlifer Commemorative Clinic: Barbra Schlifer Commemorative Clinic (BSCC) specializes in serving women who are survivors of partner assault, sexual assault and childhood sexual/incest abuse. BSCC's primary focus is to provide access to effective and integrated professional justice and community services to non-English speaking immigrant and refugee women who are most often denied these services. 60% of these women are survivors of partner abuse, 20% are survivors of adult sexual assault and 20% are survivors of childhood sexual abuse. The Clinic offers both individual and group counselling, as well as transitional housing support.

They provide consultation and legal services (family, immigration, and criminal law) under one roof, to deal with the housing, legal, financial, health, immigration, education, and employment needs of its clients. In addition, the Language Interpreters Service created a social enterprise in 2009 to provide exceptional interpreting services to health, legal, business, government and other organizations in the GTA. This organization trains immigrant women to operate interpreting "businesses" of their own. Extending the reach of its mission, the Clinic actively fosters positive systemic reform through public education, professional training, and advocacy.

Financial Review: Administrative costs are 15% of revenues, while fundraising costs represent 15% of donations. BSCC's funding reserves cover only 40% of annual program costs.

Financial Ratios

Fiscal year ending March 31st	2011	2010	2009
Administrative costs as % of revenues	15.0%	14.9%	16.2%
Fundraising costs as % of donations	15.1%	18.0%	18.7%
Program cost coverage (%)	39.7%	37.0%	28.8%

Summary Financial Statements

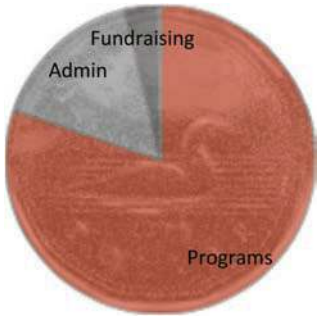
All figures in $s	2011	2010	2009
Donations	430,594	388,974	392,126
Government funding	1,818,289	1,703,194	1,615,176
Special events & other	146,731	127,511	144,057
Investment income	7,075	15,182	15,734
Total revenues	2,402,689	2,234,861	2,167,093
Program costs	1,927,566	1,728,406	1,721,620
Administrative costs	356,663	322,925	327,791
Fundraising costs	87,391	92,885	100,352
Bank And Other Charges	26,036	15,015	16,133
Cash flow from operations	5,033	75,630	1,197
Funding reserves	765,659	639,137	495,492

Financial Transparency

Audited financial statements for current and previous years available on the charity's website

Program Cost Coverage

Spending Breakdown



Full-time Staff #	29
Avg. Compensation	$59,695

Top 10 Staff Salary Range

$350k +	
$300k-$350k	
$250k-$300k	
$200k-$250k	
$160k-$200k	
$120k-$160k	
$80k-$120k	
$40k-$80k	10
< $40k	

Information from most recent CRA Charities Directorate filings for F2011

The information in this report was prepared by Charity Intelligence Canada and its independent analysts. Factual material information is obtained from the charitable agency and reliable sources. Information may be available to Charity Intelligence Canada or its analysts that is not reflected in this report. Charity Intelligence Canada and its analysts have made endeavours to ensure that the data in this report is accurate and complete, but accept no liability.

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Year ending March 31st

Program Data	2012	2011	2010
Program costs	2,339,282	2,169,927	1,958,549
Program hours	n/a	n/a	n/a
Total volunteers	80	66	169
Volunteer hours	4,902	4,186	6,111
Volunteer turnover rate (%)	29%	10%	4%
Clients served	4,300	4,266	4,132
Program hours / client	n/a	n/a	n/a
Program costs / hour	n/a	n/a	n/a
Program costs / client	544	509	474

Charity Analysis	2012	2011	2010
Revenues (less interest income)	2,706,811	2,395,614	2,219,679
Value of donated time	73,530	62,790	91,665
Donated goods and services	133,022	95,757	119,597
Charity value	2,913,363	2,554,161	2,430,941
Administrative costs (as % of charity value)	11%	8%	7%
Local support ($)	773,221	669,840	637,290
Community size (population)	5,682,107	5,583,064	5,485,747
Community ownership (local support $ / pop.)	$0.14	$0.12	$0.12

History: The Barbra Schlifer Clinic was opened by friends (and would-be law partners), Frances Rappaport and Patricia Ashby, in memory of Barbra Teena Schlifer – a young lawyer, brutally sexually assaulted and murdered in Toronto on the day of her call to the Bar of Ontario in 1980. In 1985, Arthur C. Eggleton proclaimed April 11th "Barbra Schlifer Day," and in September, the clinic opened its doors.

Management: Executive director, Amanda Dale has completed her second year at BSCC. She holds a Masters in International Human Rights Law and has 25 years of experience in the sector. The top five key management staff have 130+ years combined experience in the sector.

Social Results: In F2012, BSCC supported 912 legal cases. The high success rates remain unchanged from the prior year, as nearly 100% of family law cases and protection orders for women were successful. Immigration/refugee protection law had a success rate of 75%. Through community partnerships, BSCC expanded group counselling, serving 1,825 women, up 16% from F2010. Identical to F2010, 91% achieved their personal goals of resolving long-standing issues of childhood sexual abuse, adult sexual assault and/or partner abuse, freeing them from self-blame to lead lives free from the symptoms of post-traumatic stress. 125 women received transitional support, down from 257 in F2010, implementing measures leading to violence-free lives and safe and affordable housing. BBSC's interpreters program serviced 1,311 clients, up 5% from the previous year. Its Special Purpose Enterprise trained 65 new interpreters last year and recorded 265 interpretation assignments.

Community Need: Due to capacity constraints, BSCC's intake decision is based on a triage. Of those who call in and get some service through intake, close to 50% end up referred for additional case support elsewhere; however, 30% of those who call in are referred because BSCC is not the best service for them.

Funding Need: BSCC is looking to raise $148,000 to cover the shortfall between government funding and costs to run its legal department.

Investment Highlights: BSCC is the go-to agency for meeting the family, criminal and immigration/refugee legal needs of women who are victims of violence and abuse. In F2012, BSCC added 4 new family court support workers, doubling the legal department size. The BSCC trains members of the bar and students in law, counselling and social work programs in best practices for violence against women. BBSC initiated the pilot program Outburst!, which provides young Muslim women in Toronto an opportunity to build a community and speak out on relevant issues.

Investment Risks: 50% of legal intakes are referred elsewhere, as the staff is overloaded to meet client demand. Management is working toward addressing waiting lists by reforming and expanding BSCC's intake for programs and services.

Nancy A Self, CFA (info@charityintelligence.ca), Zain Jafry (zjafry@charityintelligence.ca) August 23, 2012

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